

Community COVID-19 Supports Quick Reference Guide (Last revised: February 5, 2021)

Program	Contact
Operational	
Canada Cultural Spaces Fund (Fed) - renovation and construction projects, the acquisition of specialized equipment and feasibility studies related to cultural spaces including those required to adapt to COVID-19.	Link: https://www.canada.ca/en/canadian-heritage/services/funding/cultural-spaces-fund.html Contact: contact a CCSF program officer at their nearest regional office of the Department of Canadian Heritage or 1-866-811-0055 (toll-free)
Indigenous Community Business Fund (Fed) - funding to support their community-owned businesses whose revenues have been affected by COVID-19.	Link: https://www.sac-isc.gc.ca/eng/1596809415775/1596809469296
Indigenous Community Support Fund (Fed) - community-based projects food security, mental health services, sanitation, PPE, support for elders, transportation, education materials for youth.	Link: https://www.sac-isc.gc.ca/eng/1585189335380/1585189357198
Indigenous Association of Ontario Emergency Fund – help responding to COVID-19	Contact: Genny Padilla, Tel: 437-223-8361 Link: https://news.ontario.ca/mirr/en/2020/04/ontario-helping-indigenous-communities-stop-the-spread-of-covid-19.html
Investing in Canada Infrastructure Program: COVID-19 Resilience stream (Fed) – quick-start, short-term projects that might not otherwise be eligible under the existing funding stream.	Link: https://www.infrastructure.gc.ca/plan/covid-19-resilience-eng.html
Workforce	
New! Second Career Program – modified program for those laid off in one of the sectors most impacted by COVID-19 – skills-training and financial support for second career.	Contact: Your Local Employment Services Agency Link: https://www.ontario.ca/page/second-career
Ontario's Main Street Relief Grant: PPE support (Prov) - \$1000 grant for eligible businesses and PPE.	Contact: Tel: 416-325-6691 Link: https://www.ontario.ca/page/businesses-get-help-covid-19-costs
Health and Safety Excellence Program (WSIB) (Prov) - rebates on premiums for those employers that have put in place COVID-19 specific protocols and processes.	Contact: Lisa Dupuis, Lisa_Dupuis@wsib.on.ca , 705-491-5376 Link: https://www.wsib.ca/en/healthandsafety
Canada Emergency Wage Subsidy (CEWS) Wage Subsidy Program – 75% wage subsidy.	Contact: Online via Personal CRA account or 1-833-966-2099 Link: https://www.canada.ca/en/revenue-agency/services/subsidy/emergency-wage-subsidy.html
10% Temporary Wage Subsidy for Employers - three-month relief to reduce the amount of payroll deductions required to be remitted to the Canada Revenue Agency (CRA).	Contact: Personal CRA account or 1-833-966-2099 Link: https://www.canada.ca/en/revenue-agency/campaigns/covid-19-update/frequently-asked-questions-wage-subsidy-small-businesses.html#h1
Work-Sharing Program - helps employers and employees avoid layoffs when there is a temporary decrease in business activity beyond the control of the employer.	Contact: 1-800-367-5693 Link: https://www.canada.ca/en/employment-social-development/corporate/notices/coronavirus.html#work-share
Pandemic Pay - additional support for frontline workers fighting COVID-19.	Link: https://www.ontario.ca/page/covid-19-temporary-pandemic-pay#section-3
Canada Recovery Benefit (CRB) (Fed) - income support to employed and self-employed individuals who are directly affected	Link: https://www.canada.ca/en/revenue-agency/services/benefits/recovery-benefit.html

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by COVID-19 and are not entitled to Employment Insurance (EI) benefits.	
Canadian Recovery Sickness Benefit (CRSB) (Fed) - income support to employed and self-employed individuals unable to work due to sickness or need to self-isolate due to COVID-19, or have an underlying health condition that puts them at greater risk of getting COVID-19.	Link: https://www.canada.ca/en/revenue-agency/services/benefits/recovery-sickness-benefit.html
Canada Recovery Caregiving Benefit (CRCB) (Fed) - income support to employed and self-employed individuals who are unable to work because they must care for their child under 12 years old or a family member who needs supervised care.	Link: https://www.canada.ca/en/revenue-agency/services/benefits/recovery-caregiving-benefit.html

Health and Safety

PPE

- **Provincial Workplace PPE Supplier Directory** - <https://covid-19.ontario.ca/workplace-ppe-supplier-directory?page=2#no-back>
- **OCE COVID-19 Company Collaborations** – listing of companies providing solutions to address COVID-19. <https://oce-ontario.org/programs/covid-19-collaboration-platform/company-collaborations>
- **Federal PPE Supply Hub** - <https://www.canada.ca/en/public-services-procurement/services/buying-selling-personal-protective-equipment-covid-19-overview/buying-selling-personal-protective-equipment-covid-19-buyers.html>
- **Near North Mitigation Alliance (IION)** – list of companies offering COVID-19 products and service solutions - <https://iion.ca/covid-19/>
- **The Rapid Response Platform** - list of companies offering COVID-19 products and services - <https://www.rrpcanada.org/#/>

COVID-19 Guidance Documents and Training

- Resources to prevent COVID-19 in the workplace - <https://www.ontario.ca/page/resources-prevent-covid-19-workplace>
- **Develop your COVID-19 workplace safety plan** - <https://news.ontario.ca/en/release/59276/ontario-launches-workplace-education-and-enforcement-campaigns>
- **Using masks in the workplace** - <https://www.ontario.ca/page/using-masks-workplace>
- **Occupational health and safety inspections and investigations** - <https://www.ontario.ca/page/occupational-health-and-safety-inspections-and-investigations>
- **Guidance for professional meeting and event facilities during COVID-19:** <https://www.ontario.ca/page/guidance-professional-meeting-and-event-facilities-during-covid-19>
- **Guidance for facilities for sports and recreational fitness activities during COVID-19:** <https://www.ontario.ca/page/guidance-facilities-sports-and-recreational-fitness-activities-during-covid-19? ga=2.175392994.136458141.1597699243-513133685.1549641030>
- **Return to Play (sports) Protocols:** <https://www.ontario.ca/page/return-to-play? ga=2.139936755.136458141.1597699243-513133685.1549641030>
- **Free Online Training to Promote Safe Workplaces** - https://news.ontario.ca/opo/en/2020/07/ontario-launches-online-training-to-promote-safe-workplaces.html?utm_source=digest&utm_medium=email&utm_campaign=o
- [Ministry of Labour Training Skills Development Covid Resources](#)
- [Ministry of Labour Training Skills Development Covid-19 Workplace Safety Plan](#)
- **Canadian Centre for Occupational Health and Safety Pandemic (COVID-19) Worker Tip Sheets** - <https://www.ccohs.ca/products/publications/covid19/>
- **Pandemic Info Share** - <http://pandemic.ccohs.ca/>

WSPS

- [WSPS Covid-19 Site](#)
- [WSPS Covid Mental Health Resources](#)
- [WSPS Post Pandemic Playbook](#)
- [WSPS Pandemic Recovery Return to Business Checklist](#)
- [WSPS Checklist for businesses returning after shutdown](#)

Public Health Unit Locator and Contact Information - <http://www.health.gov.on.ca/en/common/system/services/phu/locations.aspx>

COVID-19 response framework (view stages/measures by region): <https://www.ontario.ca/page/covid-19-response-framework-keeping-ontario-safe-and-open>

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Tax Relief and Deferrals	
Amended Emergency Orders to Help Establishments Expand Patios Faster - this exemption under the emergency order will reduce the process time for passing these bylaws and to clarify what outdoor dining areas can open.	Link: https://news.ontario.ca/opo/en/2020/07/ontario-supporting-restaurants-as-province-safely-reopens.html?utm_source=digest&utm_medium=email&utm_campaign=0
Amendment to the Planning Act - provides municipalities ability to suspend certain planning decision and process until the state of emergency is removed.	Contact: MMAH Link: https://news.ontario.ca/opo/en/2020/04/ontario-extends-declaration-of-emergency-to-continue-the-fight-against-covid-19.html
Amendment to the Development Charges Act – to maintain in effect those development charge by-laws that have expired or will expire on or after March 17, 2020.	Contact: MMAH Link: https://news.ontario.ca/opo/en/2020/04/ontario-extends-declaration-of-emergency-to-continue-the-fight-against-covid-19.html
Relief for Remote Northern Property Taxpayers (Prov) – tax deferrals for people and businesses in parts of Northern Ontario located outside of municipal boundaries.	Contact: MOF Link: https://news.ontario.ca/mof/en/2020/04/ontario-providing-relief-for-remote-northern-property-taxpayers-during-covid-19.html
Ontario-Education Property Tax Deferrals - deferring the upcoming June 30 quarterly municipal remittance of education property tax and postponing property tax 2021 reassessment.	Contact: MOF Link: https://news.ontario.ca/mof/en/2020/04/ontario-providing-relief-for-remote-northern-property-taxpayers-during-covid-19.html
Gas Tax Fund Acceleration: funding for 2020-21 will be delivered to communities in one payment in June; can be used to meet their local needs, e.g., high-speed broadband, water/road system improvements, cycling/walking paths.	Link: https://pm.gc.ca/en/news/news-releases/2020/06/01/prime-minister-announces-support-help-communities-create-jobs-and
Tourism & Arts, Culture and Creative Industries Sector	
#SAFETRAVELS STAMP (Prov/Fed) - specially designed stamp will allow travellers to recognize governments and companies around the world which have adopted health and hygiene global standardised protocols – so consumers can experience ‘Safe Travels’.	Link: https://www.tiaontario.ca/cpages/safetravelstamp
Ontario Live - a virtual marketplace to help support local artists, operators, attractions and businesses.	Contact: MHTSCI Link: https://ontario.live/
<ul style="list-style-type: none"> Insurance Bureau of Canada: 1-844-2ASK-IBC (1-844-227-5422) Business Insurance Action Team (BIAT): https://businessinsurancehelp.ca/ Arrive Can Mobile App – travellers can use this mobile app to speed up your arrival process in Canada - https://www.canada.ca/en/public-health/services/diseases/2019-novel-coronavirus-infection/latest-travel-health-advice.html#ua Coronavirus disease (COVID-19): Who can travel to Canada – Citizens, permanent residents, foreign nationals and refugees - https://www.canada.ca/en/immigration-refugees-citizenship/services/coronavirus-covid19/travel-restrictions-exemptions.html Tourism HR Canada Workforce Recovery Toolkit - https://www.tourismrecovery.ca/?utm_source=Destination+Canada+News&utm_campaign=0d735500e5-EMAIL_CAMPAIGN_2020_04_16_10_22_COPY_01&utm_medium=email&utm_term=0_06c402d754-0d735500e5-92266588 Indigenous Tourism Association of Canada COVID-19 page: https://indigenoustourism.ca/corporate/updates-on-covid-19-coronavirus/ Indigenous Tourism Ontario COVID-19 page: https://indigenoustourismontario.ca/updates-on-covid-19/ Destination Canada COVID-19 Page: https://www.destinationcanada.com/en/corporate-news?utm_source=Destination+Canada+News&utm_campaign=65175230b8-EMAIL_CAMPAIGN_2020_04_02_09_41&utm_medium=email&utm_term=0_06c402d754-65175230b8-92263064 Destination Canada's Guide for Tourism Operators: Rebuilding Traveller Confidence: the importance of Safety Top of Mind and in Plain Sight: https://destinationcanada.can.chime.live/app/app.html Destination Ontario (TIAO) COVID-19 page: https://www.tiaontario.ca/cpages/covid19 	

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- **Destination Northern Ontario (RTO 13) COVID page:** <https://destinationnorthernontario.ca/destination-northern-ontarios-statement-on-covid-19/>
- **Destination Northern Ontario (RTO 13) Reopening page:** <https://destinationnorthernontario.ca/reopen-the-north/>
- **Explorer's Edge (RTO 12) COVID-19 Page:** <http://rto12.ca/news/additional-covid-19-resources/>
- **NOTO COVID-19 Page (Northern Ontario Tourist Outfitters Association) -** <http://noto.ca/COVID19>
- **NOTO Job Board – post tourism jobs here -** <https://outfittersnorth.boards.net/board/3/employment-tourism>
- **Ontario Arts Council COVID-19 page:** <https://www.arts.on.ca/news-resources/updates/oac-covid-19-updates>
- **Canadian Heritage grants and contributions recipients related to COVID-19 News Releases and FAQ for the industry -** <https://www.canada.ca/en/canadian-heritage/services/funding/information-covid-19.html>

Other Useful Links

- **Provincial Small business recovery resources -** <https://covid-19.ontario.ca/small-business-recovery-resources>
- **Provincial COVID-19: Help for businesses in Ontario -** <https://covid-19.ontario.ca/covid-19-help-businesses-ontario>
- **Provincial COVID-19 Response Framework:** <https://www.ontario.ca/page/covid-19-response-framework-keeping-ontario-safe-and-open>
- **Provincial Stop the Spread Business Information Line -** [1-888-444-3659](tel:1-888-444-3659)
- **Ontario's Action Plan to Support COVID-19 -** https://budget.ontario.ca/2020/marchupdate/index.html?_ga=2.28116924.1086849455.1585166885-765986041.1562781557
- **Emergency Information and Orders -** <https://www.ontario.ca/page/emergency-information>
- **Essential Workplaces List -** <https://www.ontario.ca/page/list-essential-workplaces>
- **Ontario Re-opening Website –** <https://www.ontario.ca/page/reopening-ontario-after-covid-19>
- **Indigenous Services Canada COVID-19: First Nations community guide on accessing additional supports -** <https://www.sac-isc.gc.ca/eng/1584819394157/1584819418553>
- **Canada's COVID Economic Response Plan (All Supports- Individuals, Business and Industry) -** <https://www.canada.ca/en/department-finance/economic-response-plan.html#businesses>
- **Find COVID-related supports for businesses-** <https://innovation.ised-isde.canada.ca/s/?language=en&lang=eng>
- **Association of Municipalities of Ontario (AMO)-** <https://www.amo.on.ca/AMO-Content/Health/COVID19Resources>
- **Municipal World-** <https://www.municipalworld.com/covid19docs/>
- **Canadian Chamber of Commerce Business Resilience Network:** <https://www.canadianbusinessresiliencenetwork.ca/resources/support-for-business/>
- **Ontario Chamber of Commerce COVID-19 resources -** <https://occ.ca/covid19-supportforbusinesses/>
- **Road to Retail Recovery Playbook -** <https://www.retailcouncil.org/coronavirus-info-for-retailers/recovery-playbook/>
- **Business Reopening Toolkit Website-** <https://www.canadianbusinessresiliencenetwork.ca/resources/toolkits/toolkit-for-reopening-canadas-economy/>
- **Recovery Readiness Guide –** <https://www.cushmanwakefield.com/en/insights/covid-19/recovery-readiness-a-how-to-guide-for-reopening-your-workplace>